

Privacy

Klikgh values your privacy and is committed to protect the personal information of the users of the website www.klikgh.com and the associated mobile application (together the "Website") and the associated services (the "Services"). In this Privacy Policy, "Klikgh", "we", "us" or "our" means Klikgh

To better protect your privacy, we provide this Privacy Policy which explains how we collect, use, share and store your personal information, and how this personal information can be accessed and corrected when necessary.

Please read our Privacy Policy carefully before using the Website and/or Services. By visiting or accessing the Website, using our Services, contacting us or agreeing to receive emails from Klikgh, you accept all the terms and conditions of this Privacy Policy. If, at any time, you do not or cannot agree to the terms of the Privacy Policy, you must stop visiting or accessing the Website, using our Services and contacting us.

This Privacy Policy does not extend to websites operated by third parties. Klikgh is therefore not liable for their privacy policies, procedures and practices. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our Terms of Use. As used in this policy, the terms "using" and "processing" information include using cookies on a computer, subjecting the information to statistical or other analysis and using or handling information in any way, including, but not limited to collecting, storing, evaluating, modifying, deleting, using, combining, disclosing and transferring information within our organization.

For the applicable terms and conditions governing access to and use of the Website including online purchase, please see the Terms of Use.

INFORMATION COLLECTION AND USE

1. What Information Do We Collect?

The types of personal and other information we may collect about you are primarily from four sources: (a) information you provide; (b) third party information collected; (c) information automatically collected; and (d) cookies.

a) Information You Provide

Klikgh collects personal information about you when you register to become a user of our Website and/or Services, and when you otherwise transmit such information to us via the Internet (including partner websites) or by email. For instance, and without limitation, to maintain your account we collect and store in a database your name, addresses, email address and telephone numbers.

b) Third Party Information Collected

Klikgh may collect personal information and other information about or related to you from Facebook, Instagram and Twitter and potentially other third parties ("Social Media Information") when you connect, register or sign-up for the Services (including when you download the mobile application). In such cases, you allow Klikgh to access and obtain personal information and other Social Media Information about you from Facebook, Instagram and Twitter (including from your Social Media profile information and pictures and information about your friends and likes) and such other third parties. The Social Media Information you allow Klikgh to access and collect is affected by the privacy settings you establish with all your Social Media or such other third parties (and you can control and find out more about these settings by visiting the settings of these Social Media platforms and third parties, if applicable). The Social Media Information is subject to certain terms and conditions which restrict and proscribe our use, disclosure and protection of your Social Media Information in accordance with the applicable policies on the respective Social Media Platforms (or the websites of such other third parties, if applicable).

c) Information Automatically Collected

Klikgh automatically collects session information about your computer when you visit the Website. For example, we will collect your IP address, Web browser software (such as Firefox, Safari, Chrome or Internet Explorer), and referring website.

When you visit the Website, whether as a non-registered user just browsing, our servers automatically record information that your browser sends whenever you visit a website ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type or the webpage you were visiting before you came to our Website, pages of our Website that you visit, the time spent on those pages, information you search for on our Website, access times and dates, and other statistics.

We use this information to monitor and analyze use of the Website and for the Website's technical administration, to increase our Website's functionality and user-friendliness, and to better tailor our Website to our visitors' needs. We also use this information to verify that visitors to the Website meet the criteria required to process their requests. We do not treat Log Data as personal information or use it in association with other personal information, though we may aggregate, analyze and evaluate such information for the same purposes as stated above regarding other non-identifying information.

d) Cookies

Like many websites, we use "cookies" to collect information. A cookie is a small data file that we transfer to your computer's hard disk for record-keeping purposes. We use cookies for two purposes. First, we utilize persistent cookies to save your login information for future logins to the Website. Second, we utilize session ID cookies to enable certain features of the Website, to better understand how you interact with the Website and to monitor aggregate usage by Klikgh users and web traffic routing on the Website. Unlike persistent cookies, session cookies are deleted from your computer when you log off from the Website and then close your browser.

We use third-party advertising companies to serve ads when you visit our Website. These companies may use information (not including your name, address email address or telephone number) about your visits to this and other Web sites in order to provide advertisements about goods and services that they believe may be of interest to you, which are referred to as interest-based advertisements. You can instruct your browser, by changing its options, to stop accepting cookies or to prompt you before accepting a cookie from the websites you visit. If you do not accept cookies, however, you may not be able to use all portions of the Website and/or Services. If you would like more information about this practice and to know your choices about not having your information used by these companies, you can visit http://www.networkadvertising.org/managing/opt_out.asp

2. How Do We Use Your Information?

Klikgh may use the information submitted, collected, received or generated from and/or about you for any of the following purposes (except that Social Media Information is subject to their respective Restrictions):

- To process the transaction and provide you with the event tickets you purchased and the information you need to use them;
- To operate, provide, administer, develop, and improve our Website and/or Services, and to operate and support Klikgh's related businesses;
- To develop, improve and optimize the quality of our Website and/or Services;
- To authenticate users of our Website and/or Services;
- To better understand how users access and use our Website and/or Services on an aggregated and individualized basis, to track and monitor usage, to conduct quality control, to fix technical and other errors or problems, to conduct market research and to respond to user desires and preferences;
- To analyze, compile, publish, sell and otherwise exploit information relating to usage and users of the Website and/or Services;
- For advertising, marketing and promotional purposes;
- To maintain internal records;
- To provide personalized experiences and recommendations, language and location customization, personalized help and instructions, or other responses to your usage of our Website and/or Services;
- To provide you with support and handle inquiries;

- To communicate with or contact you concerning your account or membership or your usage of or participation in the Website and/or Services, and for other customer service;
- To offer you content, services, or other products and services, including to develop new services and products;
- To provide you with news and newsletters, special offers, promotions, and targeted advertising, to the extent permitted by applicable law;
- To comply with applicable laws, rules and regulations and any regulatory mandate or court order;
- To protect the safety of any person, to address fraud, security or technical issues, or to protect Klikgh's rights or property.

3. What Information Do We Share And/Or Disclose?

Internally, only employees who need access to your information for the execution of their duties will have access to it. Klikgh may also share your personal information, including:

- within the Klikgh family of companies, which includes parents, corporate, affiliates, subsidiaries, business units and other companies that share common ownership;
- with select business partners including Cinemas that may communicate with you regarding movie updates and their future special offers;
- with third-party service providers working on behalf of Klikgh;
- To law enforcement authorities.

In the event of a change of ownership, sale, merger, liquidation, reorganization or acquisition of Klikgh, in whole or in part, your information may be transferred as part of the transaction, as long as, the party acquiring such information agrees to be bound by the terms of this Privacy Policy.

4. How Do We Store Your Information?

Your personal information may be stored outside Ghana, such as within the United States of America and Europe. Therefore, local tribunal and legislation will have jurisdiction with regards to the access to your personal information.

Klikgh has implemented various physical, electronic and procedural safeguards to protect the confidentiality and security of personal information under our control. For instance, we limit access to your personal information to authorized Klikgh personnel.

While we maintain a multitude of security measures to prevent unauthorized access to or disclosure of your personal information, no security measures are absolute or wholly guaranteed. We will make reasonable attempts to notify you if we determine there were unauthorized acts by third

parties that violate the law or this policy, or other security breaches, or where otherwise required by law.

Klikgh will maintain your personal information for as long as a business need exists, or as required by applicable laws, regulations, or government orders.

We reserve the right to store personal information submitted by you at the time of making a Submission, including name, city, country and email. We store this information in order

(i) to add your name to the contributor roll on the Website to thank you for your Submission and
(ii) to notify you when the Submission is posted online, if applicable and if you have explicitly agreed in being notified. We do not spam. We will store your Submission with a timestamp.

5. Right To Access And Correct

On written request and subject to proof of identity, you may consult the personal information that we have disclosed, and ask that any necessary corrections be made, where applicable, as authorized or required by law.

However, to make sure that the personal information we maintain about you is accurate and up to date, please inform us immediately of any change in your personal information.

If some or all of your information is deleted from your Social Media profiles or (in the even one is created, in the Klikgh's user registration or profile section) your account may become deactivated, your right to use the Website and/or Services may terminate and you may no longer be able to use the Website and/or Services. We are not responsible for updating, correcting or removing any of your information disclosed to or held by third parties.

6. Update

Our Privacy Policy may be periodically amended without notice to reflect changes made to our practices. We therefore invite you to consult our Website from time to time to stay informed of the latest developments. Your continued visit or access of this Website, use of the Services or contacting us signifies your acceptance of the updated or modified Privacy Policy. If we modify it, we will update the "Last Updated" date at the bottom of the Privacy Policy. By continuing to access or use the Website, you are indicating that you agree to be bound by the modified the Privacy Policy. If the modified Privacy Policy you must stop visiting or accessing the Website, using our Services and contacting us.

7. Contact Information

Please send any comment, question or complaint regarding our Privacy Policy or any request to access or correct your personal information by email using the following address: info@klikgh.com.

This Privacy Policy was last updated on 28 March, 2018.